

## FLEURY Jean

5, rue Lécuyer

76300 Sotteville-lès-Rouen

☎ : 06.51.41.50.03

✉ : jean@fleury.tech

36 ans – Driving licence and private car.

Relational and editorial  
abilities

# GENERAL PURPOSE FRENCH/ENGLISH IT TECH

## • Professional experience

- Oct 2018/ Sept 2019 **System and Networks technician**  
- *Diagtherm / Batiperform* S<sup>t</sup> Étienne du Rouvray
- June-Oct 2018 **IT correspondant for Hauts-de-France regional hub**  
- *Transdev via Tibco* Rouen
- 2007/2017 **Computer technician (maintenance and support) on both PC and MAC**  
- *Paris Normandie (S.N.P.E.I.)* Déville les Rouen
- May 2007 **IT Service Desk Dispatcher**  
- *Bouygues construction* Rouen
- 2006 **Computer technician (maintenance and support)**  
- *Université des Sciences* S<sup>t</sup> Étienne du Rouvray
- Dec. 2005 **IT Service Desk Dispatcher**  
- *Agence Axa Assurances* Saint Aubin les Elbeuf
- 2003/2005 **Computer technician (maintenance and support) on a work-study contract**  
- *Alinéa Formation* Rouen

## • Technical skills

<u>Operating systems</u>	<u>Hardware</u>	<u>Deployment</u>
✓ Windows clients/servers	✓ Assembling PC units	✓ BIOS + masters creations
✓ MacOS X, MacOS 9	✓ Network dispatching in TCP/IP environment	✓ OS environment customization
✓ MS-DOS (batchs), some Linux	✓ BYOD (PC/Mac/Android/iOS)	✓ Wiring
<u>Maintenance/support</u>	<u>Internet tools</u>	<u>Others tools</u>
✓ Ticketing via Service Now/Glpi	✓ Known protocols: HTTP, FTP, SMTP, POP, IMAP	✓ Microsoft Office
✓ Microsoft Office User Specialist (certified)	✓ Messaging : Outlook, GM, ...	✓ Adobe Dreamweaver
✓ User training	✓ HTML5/CSS3 and some JS	✓ Quark Xpress (PAO), ID
		✓ Anti-virus solutions

## • Educational background

- Summer 2020 CCP2 of Webmaster degree (Web communication module creation)  
- *MaSolutionFormation.com in Rouen*
- 2014/2015 Employer internal training courses (MS Windows, SQL, Citrix, VMWare, Linux)  
- *M2i Training School of Bois-Guillaume*
- 2003/2005 **Computer technician (maintenance and support) master degree**  
- *C.E.S.I. of Mont Saint Aignan* - approved as Bac +2
- 2001/2002 Scientific General Baccalaureate – **Engineering sciences option**  
- *Lycée Marcel Sembat of Sotteville-lès-Rouen*

Languages French / English – 820/990 at TOEIC test